94 學年度 工業工程與工程管理學系 工程管理組丁組一般生 碩士班入學考試

科目<u>管理學</u>科目代碼<u>2201</u> 共<u>2</u>頁第<u>1</u>頁 *請在試卷【答案卷】內作答 不得使用計算器

簡述題 (5% Each):

請依題號順序以一至二行說明"同意"及"不同意"之答案的理由或狀況"。

(Please state the reasons or conditions for Yes and No answers in one to two lines.)

- 1. Management has existed for thousands of years. Industrial revolution influenced management practices through the advances of machine power and mass production.
- 2. A simple structure is a "flat" organization with a *decentralized decision-making*. The strength of the simple structure is that it is *fast*, *flexible*, *and clear*.
- 3. A company's strategy, organization design, and leadership determine a company's success.
- 4. When you get the authority you get the power in an organization.
- 5. An organization's culture has strong influences on its structure, rules and regulation.
- 6. A creative organization will be more innovative and productive.
- 7. In the knowledge economy, the technology makes information more accessible and hence less valuable.
- 8. Most organizational relationships are rooted in *knowledge-based trust*. This is the highest level of trust when there is no *emotional connection* between the parties.
- 9. When two firms *merge*, they will achieve *economy of scale*. When two *universities* merge, they will achieve a similar result.
- 10. The general *business strategy* (such as low cost, differentiation, and focus) can also be used by the *universities* in the global competition

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問答題 (10% Each):

- 1. Name four most important contributors to Scientific Management. Also cite their specific contributions, respectively.
- 2. What is the "Contingency Approach" in Organization Theory? To what extent does this line of reasoning challenge the "Management Process School"?
- 3. Name the quantitative management model that is most popular in formulating the "Product Mix Problem." Please also describe the "Product Mix Problem."
- 4. According to Professor Karl Weick, organizational environment is enacted. Please comment.
- 5. Use the concept of legitimacy from the Institutional School to explain why many organizations adopt the same structure or technology.